

Delivery charge policy – important announcement

We are announcing important changes to our delivery pricing structure.

Multimesh has always engaged the policy of sourcing reliable and responsive courier companies to deliver our products, at the most competitive rates available.

This service has always been strictly charged out at cost, and this policy remains our long-term promise, and will certainly continue.

Unfortunately, the current cost of Couriers has increased substantially, and although these increases will always be charged out at cost, we feel that it is honorable to pre-warn our clients that some of these delivery increases may be significant.

As always, our clients are more than welcome to make their own delivery arrangements, if they can source a more competitive service that meets their reliability standards.

Our permanent commitment to high quality products, rapid response times and high levels of customer service remain as always; as each of these promises are in our own hands to manufacture and deliver, and therefore remain fully under our control.

As you appreciate, very sadly these unwelcome delivery charge increases are completely outside of our control and are of equal inconvenience to us all at this time.

Subsequently, we would very much appreciate it if you could bear with us during this period, until these costs hopefully return to a more acceptable level, as circumstances return to a more normal platform in the future.

I would like to take this opportunity to thank each one of you for your highly valued business, and to assure you of our very best attention at all times.

Kindest regards,

Gill Ford

Sales Director